

P.G.D.C.C.A (CBCS Pattern) Sem I  
**P3-PCCCAT103.1 Paper-III Elective-I : Office Automation**

P. Pages : 2

**GUG/S/18/8066**

Time : Three Hours



Max. Marks : 80

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- Notes :
1. All questions are compulsory and carry equal marks.
  2. Draw neat and labeled diagram and use supporting data wherever necessary.
  3. Avoid vague answers and write specific points/ answers related to questions.

- 1.** Either
- a) Explain the concept of office Automation with its need in detail. **8**
  - b) What do you mean by Business conferencing Explain in detail. **8**

**OR**

- c) Explain in detail about Voice Mail and Fax Machine. **8**
- d) Explain following in detail; **8**
  - i) E-Commerce
  - ii) E-Governance

- 2.** Either
- a) What do you mean by word processing? Explain features of MS- Word in detail. **8**
  - b) Explain following concepts related with MS- Word; **8**
    - i) Creating Document.
    - ii) Opening existing Document.

**OR**

- c) Explain following concepts in detail: **8**
  - i) Select ii) Find
  - iii) Replace iv) Goto
- d) Explain the working of line spacing. Also explain working with table. **8**

- 3.** Either
- a) Explain why spreadsheet is useful. Explain different features of spreadsheet. **8**
  - b) Explain in detail about Excel toolbars and their different operations. **8**

**OR**

- c) Explain different types of charts available in MS- Excel. **8**
- d) Explain following concepts in detail: **8**
  - i) Goal Seek
  - ii) Database in Excel

**4.** Either

- a) What do you mean by presentation? Explain the features of MS- Powerpoint. **8**
- b) Explain following toolbars of MS- Powerpoint. **8**
  - i) Formatting Toolbar.
  - ii) Drawing Toolbar.

**OR**

- c) Explain the concept of moving the frame and inserting clip Art in detail. **8**
- d) Explain the concept of Entering Data in to graph Table in detail. **8**

**5.** Attempt all the questions.

- a) Write a usage of Printer in ethics Automation work. **4**
- b) Discuss in short about page preview. In MS-Word. **4**
- c) Write a note on Editing cell Entries. **4**
- d) Write in short about Layout in MS- Powerpoint. **4**

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