## M.L.S.(with Credits)-Regular-Semester 2012 Sem III

## MLS231 - Paper-III.1 : Industrial Psychology & Organisational Behaviour

GUG/S/18/3626 P. Pages: 1 Time: Three Hours Max. Marks: 80 Attempt any five questions. Notes: 1. 2. All questions carry equal marks. Define organizational behavior in your own words and explain the nature and scope of 1. 16 industrial psychology. Write the fields of psychology and explain the role of industrial psychologist in 16 2. management team. **3.** Explain "How incentives modify behavior. A part from rewards and punishment. **16** Define work, work attitudes and work ethic & explain its effects on job performance and 4. 16 monetary incentives. Write short notes on any two. **16** 5. Decision – Making Role – conflicts b) Anti – work attitudes c) d) Creative thinking Explain the theory X and theory Y with suitable examples. 6. 16 7. Define organisation in your own words and explain the importance of formal organisation. 16 8. Explain the concept of organisational Behaviour and Describe a situation in which you **16** have experienced role conflict or role ambiguity that caused it? 9. Explain the concept of leadership. Write the different types of leadership & explain the **16** role of leader in industry. 10. Write short notes on any two. 16 Types of communication. a) b) Organisational Change & Development. Creative thinking and timely action. c) d) Organisational Behaviour research. \*\*\*\*\*

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