

Bachelor of Law (LL.B) (Three Year) (CBCS Pattern) Second Semester CBCS Course  
**COURSE CODE-UL32F01 : Consumer Protection Act**

P. Pages : 1

Time : Two Hours



**GUG/W/18/10082**

Max. Marks : 40

- 
- Notes : 1. Attempt all Questions.  
2. Marks are indicated against each question.

1. Write Short Notes on **any two** of the following. **10**  
a) Consumer Rights for Legal Services.  
b) Defects in good.  
c) Business Ethics.  
d) Caveat Emptor.
2. Explain the terms 'Consumer' and 'Service' under the Consumer Protection Act, 1986. **10**  
Give suitable illustrations.

**OR**

State whether the following amount to deficiency in service or defect in goods under the Act (Support your answer by provisions of law).

- a) Mr. Brown had applied for electricity connection to the Electricity Board. However the power supply was not provided to him?
- b) Mr. Black was allotted a Maruti car and after delay in delivery of the car the dealer called upon to pay further amount due to price increase.
- c) Mr. X did not receive a registered letter sent to him. It was not delivered by the post office.
3. Discuss the concepts of 'Unfair Trade Practices' and 'Restrictive Trade Practices'. **10**

**OR**

Discuss how the misleading and false advertisement comes under the unfair trade practices. Give case laws.

4. Discuss the composition and functions of the District Consumer Forum. **10**

**OR**

"Social Justice can be achieved as laid down in the Constitution only if the traders and producers play fairly in the market for the potential consumers." Comment with reference to decided cases under PIL.

\*\*\*\*\*