



- Notes :
1. All questions are compulsory and carry equal marks.
 2. Draw neat and labelled diagram and use supporting data wherever necessary.
 3. Avoid vague answers and write specific points / answer related to question.

1. Either
- a) What do you mean by office Automation. 4
 - b) List uses of fax machine in office Automation. 4
- OR**
- c) List different types of printer & explain any two. 4
 - d) Discuss the importance of Internet in office work. 4
2. Either
- a) What is word? List the feature of MS-word. 4
 - b) Explain the term. 4
 - i) Cut
 - ii) Copy
 - iii) Paste
 - iv) Undo
- OR**
- c) Explain the features of spelling and grammar option supported by MS-word. 4
 - d) What is table? How will you create table in MS-word. 4
3. Either
- a) List the components of excel window. 4
 - b) Explain the features of MS-Excel. 4
- OR**
- c) Write a procedure to create a new workbook. 4
 - d) What do you mean by editing and formatting chart? 4
4. Either
- a) Explain feature of MS-power point. 4
 - b) Explain formatting Toolbar in MS-power point. 4
- OR**
- c) Explain how to insert a picture on a slide. 4
 - d) Explain Drawing tool bar. 4
5. Solve all questions.
- a) Explain E-governance. 2
 - b) Explain mail merge. 2
 - c) What is the use of chart? 2
 - d) Explain Design template. 2
